

Are your servers in top shape ?



➔ Managed services for Managed Service Providers

Keeping a business server in excellent shape is the number one concern for any managed service provider, but too often your highly trained technicians are tied up in doing routine checkups. For roughly one fifth of the cost of dedicating your experts to remotely monitor your client's IT systems, our team of more than 600 engineers and level-2 support staff can make life easier for you.

Our white labeled services require no additional infrastructure or network changes, only an easy to install software agent is needed for us to remotely manage and monitor your client.

➔ Your benefits

- * Full managed service
- * Reliable, hosted technology platform
- * 24/7 best-practice monitoring & support
- * Rely on our NOC's extensive knowledge
- * White labeled: fully rebrandable
- * You own the customer
- * Competitive partner pricing
- * Pay as you go

➔ Your clients' benefits

- * A virtual CIO and NOC
- * Preventive maintenance for desktops
- * Monitoring & management of servers
- * High-end service levels available
- * Early warning and failure predictions
- * Emergency response within 15 minutes
- * Troubleshooting and remediation

➔ Are you the partner we're looking for ?

- * You are (interested in becoming) a managed service provider
- * You offer your clients quality IT solutions
- * You want to stay ahead of the competition

Proven technology New in Europe

+400.000 devices serviced in the US

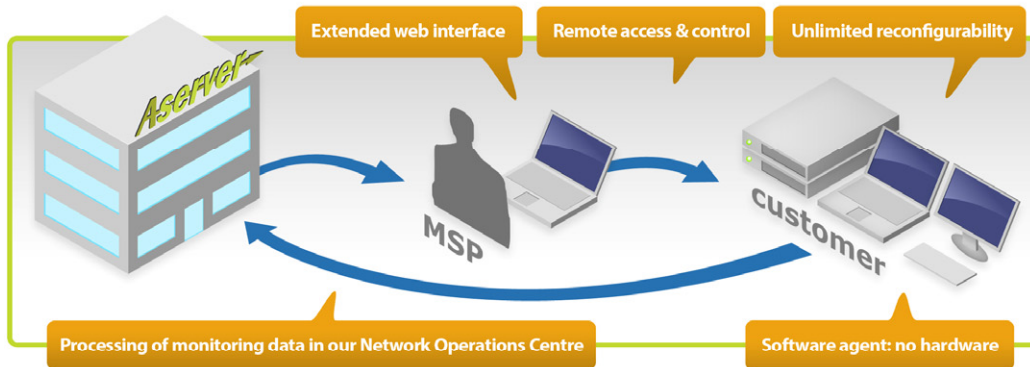
Become an A-Server partner!



Call BE +32 9 324 25 81 / UK +44 20 32 86 51 52 or visit WWW.ASERVER.COM

Technical details & available models

Aserver →



	Total Desktop care	Server Watch	Remote server care
Anti-virus & Spyware management	✓	✓	✓
Patch management	✓	✓	✓
24/7 monitoring & analysis	✓	✓	✓
Problem escalation	✓	✓	✓
Preventive Alerts	✓	✓	✓
Backup monitoring	✗	✓	✓
Troubleshooting and remediation	✗	✗	✓
Preventive maintenance	✗	✗	✓

➔ Key features

- * Built-in (Web) **dashboard-driven user interface** that gives you an overview of IT assets (servers, desktops, znetwork devices) across all your clients' sites.
- * Included **reporting** features containing pre-defined reports for asset management, performance trending, patch analysis, anti-virus and anti-spyware details as well as change reports.
- * Provides **e-mail and Web response-time monitoring**. Every five minutes, e-mail servers receive a test e-mail to check whether e-mail transport is working correctly.
- * Includes monitoring for availability, performance, and capacity with an advanced **escalation and an alerting system** to proactively notify you if an element in your client's network develops a problem.
- * Contains pre-compiled parameters to **monitor** well-known applications such as **Exchange, SQL Server, Terminal Server, Oracle, Citrix, Anti-Virus, Blackberry** and a host of other applications.
- * Can **deploy software updates, fixes and security patches automatically** to workstations and servers across a network.
- * **NOC**: 24x7, 4 years experience (only English Operating Systems)
- * **Remote control, anti-virus and spyware** software included